

Annual Assurance Statement 2022



Blackwood Homes and Care submits this Annual Assurance Statement to the Scottish Housing Regulator. The Board confirms we have considered appropriate systems, evidence, and channels of communication so that we comply with the regulatory requirements in Chapter 3 of the Scottish Housing Regulator's Framework. This includes that we:


- Achieve all the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services**
- Comply with our legal obligations relating to housing and homelessness and human rights, and tenant and resident safety**
- Comply with the Standards of Governance and Financial Management for RSLs.**

In assessing the evidence of our assurance processes, systems, and channels, we have adopted an improvement focus which allows us to monitor regulatory and legal compliance on a regular basis.

Our annual assurance review means we document and identify actions for improvement. For example, we refreshed our approach to equality and human rights considerations. This includes work to improve the collection of equality monitoring information which we will use to improve delivery of our services to customers and tenants and make our work practices more diverse and accessible. We are also developing a more systematic approach to incorporating equality and human rights considerations, and sustainability, into our business planning processes to better assess and demonstrate the wider impact of our work on our customers, on the communities in which we operate, and on the environment.

Board approved our Annual Assurance Statement on 25 October 2022.

Signed on behalf of the Blackwood Homes and Care Board:

Chair's Name:	Julie McDowell
Chair's Signature:	
Date:	25th October 2022